

## SPONSORING ORGANIZATIONS

Arizona Department of Health Services



The **National Laboratory Training Network (NLTN)** is a training system sponsored by the Association of Public Health Laboratories (APHL) and the Centers for Disease Control and Prevention (CDC).

## ACCREDITATION

Continuing education credits will be offered for laboratorians based on 4.0 hours of instruction.

## SPECIAL NEEDS

In compliance with Americans With Disabilities Act, individuals needing special accommodations should notify the NLTN Western Office (303-692-3283) at least two weeks prior to the workshop.

NLTN-0610

*Karen Breckenridge  
National Laboratory Training Network  
8100 Lowry Blvd.  
Denver, Colorado 80220*

# Focus on Quality

## A Practical QA Program for Your Laboratory

September 20, 2000

Phoenix, Arizona

sponsored by

**National Laboratory Training Network,  
Western Office  
and  
Arizona Department of Health Services**

## PROGRAM DESCRIPTION

Laboratory quality assurance is an important element in the delivery of quality patient care. This program will help you identify quality assurance monitors which are practical and comply with CLIA regulations. Discussions will stress the importance of monitoring and improving procedure manuals, specimen handling, quality control and proficiency testing. Information shared at this program will assist participants in creating or updating quality assurance plans for their laboratories.

## PROGRAM OBJECTIVES

Following this course, participants should be able to:

- ▶ Create a quality assurance plan for the laboratory
- ▶ Identify the required components of a laboratory procedure manual
- ▶ Describe the contributions of proper specimen collection, handling and transport to accurate results
- ▶ Explain the use and importance of internal and external quality control testing
- ▶ Discuss the use of proficiency testing as a monitor of test performance.

## WHO SHOULD ATTEND

This basic to intermediate level workshop is designed for personnel performing laboratory testing in a small hospital, clinic or physician's office and for anyone wishing to update their knowledge of quality assurance.

## AGENDA

**Wednesday, September 20, 2000**

<b>Registration</b>	<b>12:15</b>
12:30-2:30	QA Plan Laboratory Procedures Specimen Collection and Handling
2:30-2:40	Break
2:40-4:30	Quality Control Proficiency Testing Opportunities for Improvement

## SPEAKER

**Mary Parsaca, MT(ASCP), SLS(ASCP)**

Ms. Parsaca is a registered Medical Technologist. Throughout her career Ms. Parsaca has held diverse technical, supervisory and managerial positions and served for many years as Quality Assurance Coordinator at various institutions. As the founder and owner of Quality Focus Laboratory and Safety Consulting, she works with medical and dental offices to ensure their compliance with labor and OSHA regulations. She presents seminars nationally on OSHA compliance and various topics in laboratory medicine.

Recently she traveled to Asmara, Eritrea, to establish a quality assurance program in the national reference laboratory. Her first experience as an educator came as a Peace Corps Volunteer in Kenya, East Africa, where she taught secondary school and basic laboratory skills.

She is a graduate of Michigan State University and the Washington Hospital Center School of Medical Technology in Washington, D.C. Mary was recently certified by ASCP as a specialist in Laboratory Safety.

## REGISTRATION INFORMATION

**Registration deadline:** September 13, 2000.

Register On-line at:

<http://www.aphl.org/nltn/registration.htm>

### Mail or Fax to:

Karen Breckenridge  
National Laboratory Training Network  
8100 Lowry Blvd.  
Denver, Colorado 80230  
FAX: 303-344-3008

### For more information call:

303-692-3283 or 800-536-6586

## COURSE FACILITATORS

Diane Luck, MHS, MT(ASCP)  
CDC Training Advisor  
National Laboratory Training Network

Karen Breckenridge, MBA, MT(ASCP)  
APHL Regional Coordinator  
National Laboratory Training Network

Prabha Acharya  
State Training Coordinator  
Arizona Department of Health Services

## MEETING LOCATION

John C. Lincoln Hospital North Mountain Campus  
Cowden Center  
9202 N. 2<sup>nd</sup> Street  
Phoenix, Arizona 85020